



Date _____
Customer Account # _____
Business Name _____
Business Contact _____
Street _____
City/Province _____
Postal Code _____
Business Phone# _____
Business Email Address _____

Order# or Invoice# _____

Claim Information

Item#	Item Name	Colour	Qty	Issue	Replace/Return (to be approved by Winward Canada Ltd)

Please submit your claim to Winward Canada Ltd. Customer Service Department

Customer Service Email: customerservice@winwardcanada.com
Customer Service Fax#: [1-800-267-5015](tel:1-800-267-5015)

All claims to be made within 15 days of receipt of the order.
Claims are subject to Winward Canada Ltd. approval
Please allow 72 hours for processing
All returns back to Winward require an approval code from Customer Care.